IRSC
KEY PERFORMANCE INDICATORS (KPIs) AND DEFINITIONS

ENROLLMENT
Number of students enrolled at IRSC

COURSE SUCCESS RATES
Percent of students successfully completing a course with an A, B, C or S

WITHDRAWALS
Percent of students withdrawing from all of their courses

RETENTION
Rate at which students continue enrollment at IRSC

COMPLETION
Percent of a student cohort that earns a degree or certificate in a specified time period

SERVICE
Assistance provided by IRSC for students, employees, and the community who utilize IRSC’s services and facilities

SIGN THE BANNER ON PED TO AFFIRM YOUR COMMITMENT TO STUDENT SUCCESS!