

TUITION PAYMENT PLAN FREQUENTLY ASKED QUESTIONS

- **What is the Tuition Payment Plan?**
 - A no-interest monthly tuition installment plan through Nelnet Corporation/FACTS Tuition Pay Plan, that enables students to make monthly payments automatically from their bank account (ACH) or by charging their credit or debit card.
- **What do I need to be eligible for the plan?**
 - There are no credit checks. You must have a valid checking account or credit/debit card. All prior semester payment plans must be paid in full to enroll in a new plan.
- **When can I enroll for the plan?**
 - The day registration starts for each semester is the day the plan will open for enrollment. You must be registered for classes before you can enroll in the plan.
- **Where do I enroll for the plan?**
 - Go to www.irsc.edu and under Quick Links select MyIRSC - Register and Pay. Sign in to MyIRSC by entering your student ID and Pin number. Select Payments under quick links and select the Tuition Payment Plan method of payment. Select the term and follow the instructions on the FACTS Tuition Pay Plan Application. Once you have accepted the Terms and Conditions, and submitted your agreement, FACTS will immediately e-mail you an enrollment confirmation.
- **Is there a cost to enroll in the plan?**
 - There is a non-refundable enrollment fee of \$40, \$45, or \$50 dollars depending on the date you enroll for the plan. The earlier you enroll the lower the fee.
- **When do I have to pay for the plan?**
 - Payments can be divided into 2 to 4 equal monthly payments depending on the date you enroll for the plan. The first payment plus the enrollment fee is due the date you enroll for the plan. The remaining payments are automatically deducted on the 20th of each month. Payment Plan Flyers providing exact dates and number of payments are available, upon request, at any IRSC Campus location.
- **Once I have applied for the plan when are my fees paid?**
 - It could take from fifteen minutes up to one business day for processing payment to your schedule.
- **Will my account automatically be adjusted if I add or drop a class?**
 - Any increase or decrease to your schedule will NOT automatically update your plan. You can make changes by reviewing your agreement online through the My FACTS account, or call 800.609.8056. The timeframe in which increases may be made to plans is limited to the enrollment period for the plan. Refer to the Payment Plan Flyer for the dates.
- **What if a class cancels after the Enrollment Plan has ended?**
 - All refunds will be issued by Indian River State College approximately 30 days after the end of the drop period for Session 1. The student will be mailed a check at the address on file with Indian River State College.